

Job OPPORTUNITIES @



FRONT OF HOUSE

Part Time & Full time hours available

Circa £14,000 – £15,000 per annum / £7.38 - £7.83 per hour

@ **lifeLEISURE**

Would you like to work for Stockport's Employer of the Year 2016 & Best Not for Profit Organisation 2015?

Are you passionate about working in a customer focused environment and delivering exceptional service?

Do you like the idea of developing a career within the leisure industry?

If you answered 'YES' to all the above questions, we would love to hear from you. At **lifeLEISURE** we have exciting opportunities for front of house staff to join our award-winning team.

Applicants must demonstrate our **Preferred Behaviours** culture of being a Winner, Authentic, Together, Caring and Happy (W.A.T.C.H.).

Our front of house team is an exceptionally hard working group of professional, enthusiastic and outgoing individuals who play a vital role in providing our members and guests with a first class experience every time they visit our centres. Day to day this involves meeting and greeting all customers, responding to enquiries both face to face and over the phone, taking bookings and payments (including cash handling), making sales and follow up calls to customers, delivering centres tours, administration and assisting with general day to day operations.

For many of our team members this role has been a stepping stone towards a career in the leisure industry, going into other areas of the business and management roles over time. We recognise management roles are not everyone's choice though and there are many other members of our team have chosen front of house work as a 2nd career, a part time job after retirement or whilst raising a family, or even as a short-term job between further education or travelling.

If you're wondering what it's like to work for us, here's what some of our team members have said about us

STOCKPORT
BUSINESS
AWARDS
Celebrating business
excellence in 2016



2016 WINNER
EMPLOYER OF THE YEAR AWARD

"My experience of working at Life Leisure is life changing. A job I've always wanted to do, it's great and I'm happy every time I'm on shift. Staff and management always say thank you, good job or cheers every shift"

"The things that I enjoy about working for life leisure are, being part of an enthusiastic team and I have also been into swimming from a young age so I really enjoy working around this environment."

"I enjoy working with Life Leisure to meet people and help them when needed. For example being a lifeguard or apprentice is a great starting point, you meet a lot of people and support them both in the pool and out. You learn a lot and are given a lot of help."

"It's an easy going but a very professional working environment with nice co-workers, and is enjoyable and fun when appropriate."

"To see more about how we help people every day watch our [Life Changing](#) video.

As you can see we have a very happy team and many of our team members have progressed through the organisation into new roles, continuing their personal journey with us in whatever direction that might be for them.



Our culture of **Preferred Behaviours = Personal Best** underpins that we do at **lifeLEISURE**. All staff who are recognised as demonstrating the Preferred Behaviours have the opportunity to be invited to join our Sentinel Programme where they take an active role in the future of **lifeLEISURE** by creating, developing and implementing new idea and products/services, whilst learning new skills which help them become **lifeLEISURE**'s future leaders. To find out more about our **W.A.T.C.H.**

In addition to our highly-regarded Sentinel programme, other benefits you'll receive through working for **lifeLEISURE** include:

- Gym membership
- Contributory pension scheme
- Extensive training opportunities
- 6 weeks' annual leave (rising to 7 after 5 years' service)
- Annual awards event – [click here](#) to see this year's award winners!



2015 Winner
Best Not for Profit Organisation

If you would like to work for **lifeLEISURE**, feel you would be a great addition to the team, and have both the enthusiasm and ambition to develop with us and achieve your personal best, please apply via email to chris.scott@lifeleisure.net .

To find out more about **lifeLEISURE** please visit our website www.lifeleisure.net.



Shortlisted for The Innovation Award

