

## **General Manager**

### **Life Leisure, Grand Central**

**Salary:** £34,000 – £36,000

We are looking to appoint a General Manager for our iconic Grand Central hub which offers high quality fitness and swimming facilities with a 50m pool, hosting one of the top swimming programmes in the country. The hub also boasts an 80 station gym, studio, health suite, slides and oasis pool and currently has 1700 members. Reporting to the Assistant Head of Operations, you would be leading and accountable for:

- The Duty Manager team to ensure the highest levels of health and safety
- Sales and retention for the facility
- Timetabling
- Accountable for budgets including staffing, income, expenditure, and profiling
- Project manage all investment at the facility

## **About you:**

You are an ambitious person who strives for success, and you celebrate that success with your teams. Whilst you have strong drive, you recognise that in order for us to truly improve lives across the borough, we must work together as ONE team.

You do what you say you will do and you are always being yourself with your teams and stakeholders. You care passionately about your communities, customers and colleagues and you take the time to check in on your own wellbeing as well as others.

As well as the above, you should have a strong background in managing a significant leisure operation including a good understanding of health and fitness and can demonstrate successful achievement of financial, sales and retention targets. You must possess the knowledge and experience to drive revenues and service across the expanding offer. You will be hands on in the day to day running of the facility, and as a key holder and you will be required to work on a shift basis, including some weekends and bank holidays. You will be an effective and inspirational leader with the ability to lead a team of 80 staff members to consistently deliver a great experience in a facility that is very much at the heart of the town.

## Education and qualifications

### Essential

- A current/ previous National Pool Lifeguard Qualification
- Professional Management Qualification or relevant experience
- Pool Plant Operator Certificate

### Desirable

- First Aid trained / qualification
- Health and Safety qualification or relevant experience
- Good general standard of education to minimum A level or equivalent in Maths and English
- IOSH – Health & Safety

If you are interested in applying for this position, please send your CV with an outline of how you are suitable for the role to [charlene.murphy@lifeleisure.net](mailto:charlene.murphy@lifeleisure.net)