

Maintenance Technician – Grand Central

Reporting to: Asset Manager

Key Stakeholders: General Managers, Function Managers.

Job purpose: We exist to improve the lives of others

At Life Leisure, our goal is to get more people, more active, more often and we provide affordable access to a wide range of facilities. To support the delivery of this service, we have an enthusiastic and customer focused team.

The facilities team ensure that the hubs are maintained to an excellent standard. The successful candidate will be tasked with maintaining our buildings on a planned and reactive basis and this includes building fabric and M&E. You will be responsible for arranging, assisting and monitoring reactive works through our CAFM Trackplan system and working with colleagues to ensure the highest of standards on site.

You will have an eye for detail and deliver exceptional customer service whilst role modelling our **WATCH** principles. As a Maintenance Technician you will ensure that the facilities are aligned with Life Leisure's Purpose and Mission. You will develop your skills to ensure we can **promote** and **connect** with the customers / contractors and consistently deliver the services we **provide** to the community.

Hours: 20 hour per week contract

Location: Life Leisure Grand Central

Salary: £12.29 per hour

About you:

You have an eye for detail and will have a drive to improve the areas we operate. You are a strong people person and recognise that in order for us to truly improve lives across the borough, we must work together as ONE team.

You do what you say you will do and you are always being yourself with your colleagues. You care passionately about your communities, customers and colleagues and you take the time to check in on your own wellbeing as well as others.

Experience relevant to the role

Essential

- Previous experience of working in a similar role (ideally within leisure)
- Experience of reactive works
- Experience of working with external contractors
- Experience of working to deadlines and set targets

Education and qualifications

Essential

- Multi skilled with a basic trade qualification
- Full driving license

Desirable

- Pool Plant Operator Certificate
- First Aid trained
- Basic electrical or trade qualification
- IOSH / Relevant qualifications

Abilities, Skills and Knowledge

- Excellent communication skills
 - Ability to use initiative
 - Problem solving
 - Ability to maintain accurate records via our Trackplan system
 - Knowledge of planned preventative maintenance
 - Knowledge of Health and Safety at work Act.
 - Knowledge of HSG179 (Management of Health and Safety in Swimming Pools)
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Job duties:

Facility Management

- To support the General Managers to ensure the buildings are Health & Safety compliant at all times.
- To ensure high levels of customer service at all times
- To comply with all statutory Health and Safety legislation and to be aware of Health and Safety within the hubs
- To complete reactive jobs assigned through our Trackplan CAFM system in a timely and satisfactory manner, and to the highest of standards
- Assist and liaise with contractors where necessary

Security & Maintenance of Building/Equipment

- To ensure that all equipment in current use is in safe working order and that any repairs are actioned promptly via Trackplan
- To ensure that PPE is used at all times

Management of Pool & Plant

- To support facility staff with maintenance of pool plant equipment

Additional information

- The responsibilities set out in this document, in the advert and any additional information are intended to provide a flavour of the work you will carry out. It is not possible to include everything you will be asked to undertake, and we expect all colleagues to work flexibly according to business needs and to enhance your own development. Your skills, abilities and training needs will be taken into account and discussed with you when any significant changes to your role are needed.